

**Enclosure with Announcement on convening on 2 April 2020
the Ordinary General Meeting (“GM”)
of ING Bank Śląski S.A. (“Company”)**

Part A. Possibility, rules and method of participation by the shareholder in the GM debates by means of electronic communication

1. Pursuant to §14a of the Company Charter, the option to participate in the GM by means of electronic communication is the following:
 - a. real-time transmission of the General Meeting debates,
 - b. real-time two-way communication, whereby shareholders may make statements during the General Meeting debates,
 - c. exercise of the right to vote in person or by a proxy.
2. The GM participation referred to under item 1 above takes place via the dedicated IT platform. The shareholder may make the communication referred to under item 1.b above via the text messenger software.
3. Pursuant to §1.5 of the *ING Bank Śląski S.A. General Meeting Bylaw*, the shareholders using the option to participate in the GM by means of electronic communication shall accept all the risks inherent therein, and notably the risks of impossibility to receive the transmission, communicate or exercise the right to vote during the GM due to failure or network interference.
4. All communications between the Company and a shareholder wishing to participate in the General Meeting using the means of electronic communication may only go through the following e-mail address: walne.zgromadzenie@ing.pl
5. In order to participate in the GM by means of electronic communications, the shareholder should notify the Company of their intention to do so on the terms set out herein and should satisfy the technical conditions listed under Part B.
6. By 30 March 2020, 15:00 hours, the shareholder shall send to the Company to the address walne.zgromadzenie@ing.pl the following:
 - a. completed and personally signed declaration, scanned in PDF format, of the intention to participate in the GM using the means of electronic communication, drawn up using the template presented in Part C hereof (“Declaration”);
 - b. scanned image of a document confirming the identity of the shareholder containing data necessary for the identification including the series and number of the ID card/passport and PESEL. If the shareholder is a legal person or an organisational unit other than a legal person, the shareholder should send a scanned image of an official copy of the relevant register or a scanned image of another document confirming the authorisation of the entity’s representatives;
 - c. the documents listed in item 4 of the Announcement for the right to vote being exercised by the proxy.
7. On the basis of a list of shareholders eligible to participate in the GM submitted by the Central Securities Depository of Poland (KDPW), the Company will verify the rights of a shareholder who

has sent a Declaration to the Company. For the purpose of the verification, the Company may contact a shareholder or proxy using the contact details provided in the Declaration.

8. If any potential discrepancies are not eliminated or clarified through communications within a time limit set by the Company, the Company will refuse the shareholder affected by such discrepancies the possibility of participation in the GM using the means of electronic communication and will notify the shareholder thereof at the e-mail address provided in the Declaration.
9. Following positive verification of the rights of a shareholder and powers of attorney, if any, the Company will send the shareholder or proxy, not later than 17:00 hours on 31 March 2020, from the e-mail address walne.zgromadzenie@ing.pl to the e-mail address provided by the shareholder in the Declaration, detailed instructions concerning the procedures of logging in on the IT platform which enables participation in the GM using the means of electronic communication including the login and the initial password necessary for the first login on the platform, thus confirming the right to participate in the GM using the means of electronic communication. The login and the initial password will be sent by a text message to the phone number given in the Declaration.
10. The initial password of a shareholder for the IT platform dedicated to participation in the General Meeting using the means of electronic communication received from the Company may only be used in the first login on the platform. In keeping with the platform security and secrecy rules, the shareholder will be required to change the password to an individually assigned password according to the instructions sent together with the login and the initial password.
11. Shareholders may test the operation of their computer hardware, software and internet connection which they will use in order to participate in the GM using the means of electronic communication as well as the operating principles of the dedicated platform on 1 April 2020, between 15:00-17:00 hours. Test access will be provided via a link sent by e-mail on 31 March 2020 from the address: walne.zgromadzenie@ing.pl.
12. In case of any problems or questions about the use or operation of the platform, shareholders may use a help desk hotline available on 1 April 2020 (between 15:00-17:00 hours) and 2 April 2020; i.e. at the GM date from 9:00 hours to the closing of the GM, or report them to walne.zgromadzenie@ing.pl. The hotline number will be sent to the shareholder or proxy together with the instructions set out in item 9.
13. Shareholders accept all risks of using the means of electronic communication to participate in the GM, to make statements and to vote at the General Meeting, and of improper or unauthorised use of the login or the password, and the Company accepts no liability therefor.
14. All communications with the Company via the system enabling participation in the GM using the means of electronic communication should be in Polish.
15. Furthermore, the Company advises that the transmission of the General Meeting will also be available in translation into English and that an interpreter (Polish – English – Polish) will be present at the venue of the General Meeting.
16. Generally applicable regulations, the provisions of the ING Bank Śląski S.A. General Meeting Bylaw and the rules set out in the Announcement apply in any matters not regulated herein.

Part B. Technical requirements

1. The following are required in order to participate in the General Meeting using the means of electronic communication:
 - a. a connection with the public network Internet with a capacity of at least 1 Mbps (capacity throughout the period of using the platform),
 - b. a computer with sound playing and image reception functionalities and controlled by the operating system Windows with an installed browser: IE (minimum version 11 or newer) or Firefox (version 60 or newer) or Chrome (version 70 or newer) or Opera (version 55 or newer) (all listed browsers can be downloaded free of charge from the public network Internet) and an Adobe Flash Player plug-in (minimum version 27 or newer) (it can be downloaded free of charge from the website of the software vendor). Furthermore, the browser must be enabled to support JavaScript and SSL 3.0 (standard browser settings).
2. An internet connection of lower capacity or an older browser version may interfere with or block communications with the venue of the GM, cause major latency in reception or prevent the casting of votes.
3. It is recommended that users refrain from using other applications which significantly increase the workload for the computer and the telecommunication connection at the time of using the platform.

Part C. Template of the declaration of the intention to participate in the General Meeting using the means of electronic communication.

Declaration

I (We), the undersigned, being/representing the shareholder* of the Company: ING Bank Śląski S.A. with the registered office in Katowice:

.....
.....

(shareholder details: full name/ business name, address/registered office)

hereby declare the intention to participate in the General Meeting of the Company convened to take place on 2 April 2020 at 12:00 hours using the means of electronic communication.

I declare that as a shareholder I shall participate in the GM in that form in person*.

I declare that I am authorised to represent the shareholder as confirmed by the documents submitted to the Company and I shall participate in the GM in that form in person.*

I declare that I shall participate in the GM with the following number of shares: / as specified in the list of shareholders eligible to participate in the GM of the Company prepared by the Central Securities Depository of Poland (KDPW).*

I accept all terms and conditions and consequences of participation in the GM using the means of electronic communication as announced and published by the Company.

Details of the shareholder/ authorised representative of the shareholder eligible to participate in the General Meeting with the use of means of electronic communication*:

Forename and surname: _____

Address: _____

PESEL (personal identification) number: _____

ID card/ passport number* _____

Contact e-mail address, a.o. for transmission of the login and password: _____

Contact phone number/ for transmission of the login password: _____

Signature(s) of shareholders/ authorised representatives of the shareholder*:

forename and surname (position)

venue and date

forename and surname (position)

venue and date

*delete if inapplicable